



LAKESIDE HEALTHCARE
at Stamford

Lakeside Stamford Update
31st March 2022

Dr Sara Hall & Teri White

Where we were

- Retirement of Partner GP's
- Recruitment of new Partners an issue due to lack of availability
- No management structure in place
- Lack of non-clinical staff
- Poor patient perception
- Bad publicity
- New telephone system to embed
- Increased workload due to limited hospital care

Where we are

- New Management Structure
- Partner and Salaried GP recruitment
- Alignment of non-clinical staff and roles
- Nursing recruitment
- Admin/sec/reception/dispensary recruitment
- Safe & effective medication review process
- New processes in admin/reception
- Better and more effective staff communication
- Full PPG engagement